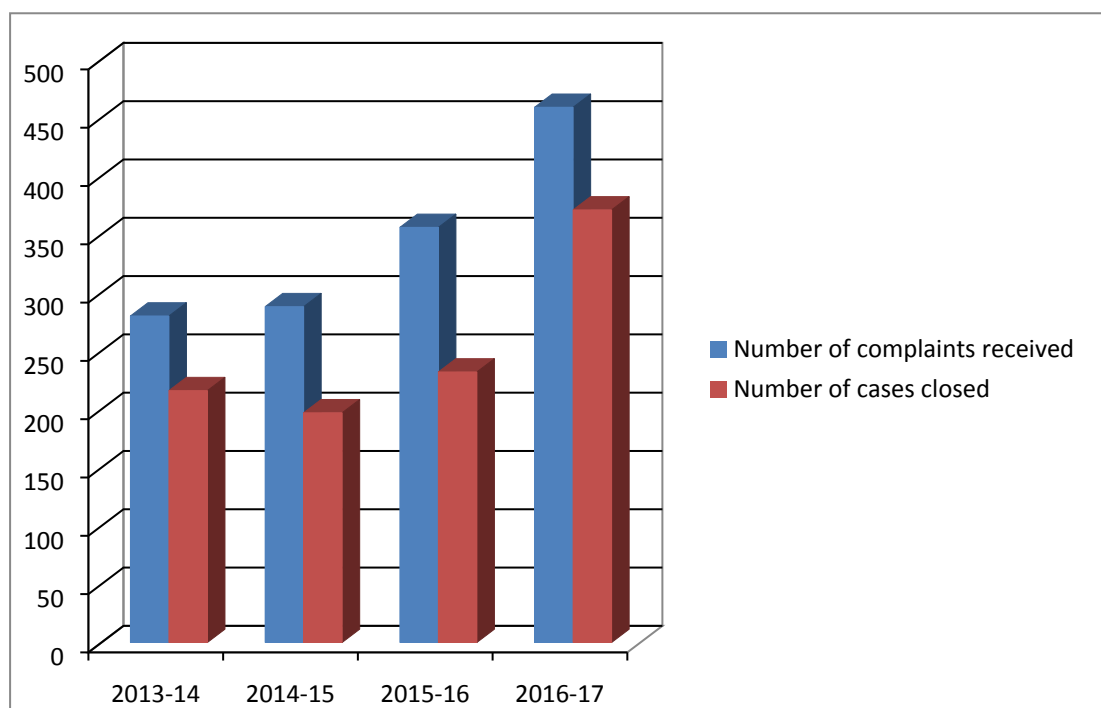


1.1 Quantum of Work

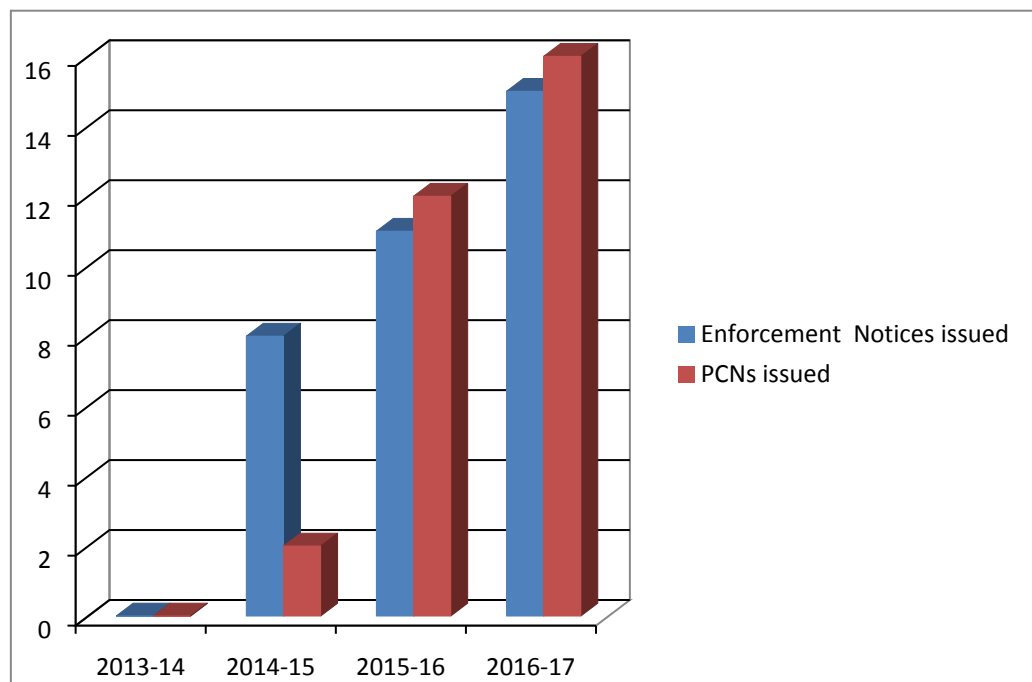
- 1.1.1 Historically, the volume of complaints in relation to alleged breaches of planning control has been relatively consistent. However, in the last two years there has been a demonstrable increase in the complaints with a percentage increase of some 27% between the 2013-14 financial year and 2015-16 and 64% between last financial year and 2013-14. So, whilst the number of Enforcement cases closed has also increased (71% increase between 2013-14 and 2016-17), the amount of open cases continues to grow.
- 1.1.2 It is also worth noting that there has been an increase of 53% in cases received this financial year, as of the 7 July 2017, compared to the same stage last year.

Enforcement cases received and closed for the last four financial years



- 1.1.3 There has also been an evidential increase from the Service in relation to servicing of both Enforcement Notices and Planning Contravention Notices over the last four years.

Notices issued for the last four financial years



- 1.1.4 It must also be noted that around three years ago there was a change in procedure that has resulted in cases remaining open that previously would have been closed. Historically, when an enforcement notice was served or a retrospective planning application was received the enforcement case was closed. This though did not ensure that the breach was ever resolved and there have been examples where cases have not been progressed appropriately at the old procedure. The new procedure ensures that there is a more thorough consideration and investigation of all breaches of planning control; the Council cannot assume that an individual will comply with an enforcement notice or a retrospective planning application will be granted permission.